NOKIA Developer

3rd party MTM mailbox not visible in Messaging application of Nokia 5800 XpressMusic (Known Issue)

The creation of an email MTM does not result in a mailbox in the main Messaging view on early Nokia 5800 firmware.

How to reproduce

Install any 3rd party email MTM, for example, the TextMTM example available at http://www.developer.nokia.com/info/sw.nokia.com/id/ec735e80-0bbb-491c-b5c2-3fa8df09dfb2/S60_3rd_Edition_Creating_Custom_Message_Type_Modules.html.

Go to Messaging settings and define a mailbox for the installed MTM (needed for TextMTM, some 3rd party MTMs define mailboxes programmatically).

- Expected Outcome: The defined mailbox should be visible.
- Actual Outcome: A mailbox is not visible in the Messaging application.

Solution

No solution for devices with older firmware versions. This issue cannot be reproduced in version 30.0.011.

Please note that the TextMTM example is targeted for S60 3rd Edition devices, and not fully tested on S60 5th Edition.