

Software update instructions for Nokia Asha Software Platform phones

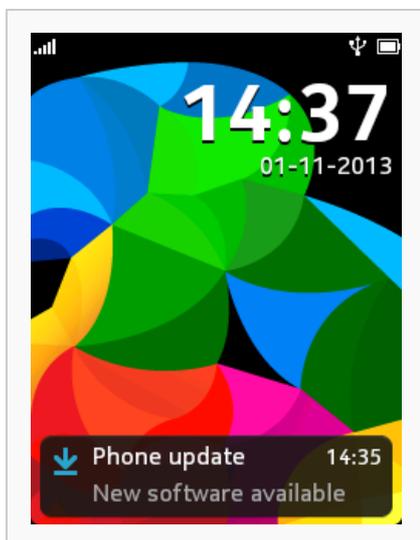
Nokia's software updates for the Nokia Asha phones introduce new features and improvements that let you to do even more with your phone. Updating your phone is easy – read below to find out how.

How to update my Nokia Asha phone?

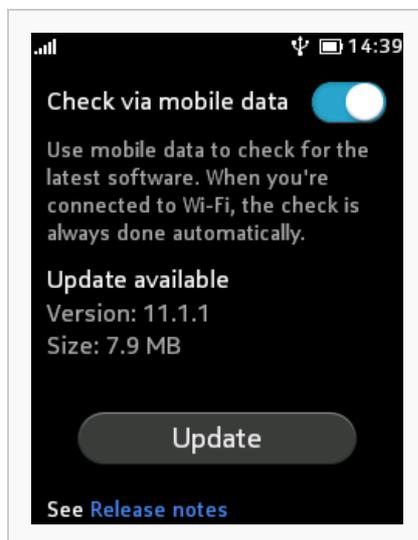
You can update your Nokia Asha phone wirelessly Over-The-Air (OTA). With OTA updates you don't need any cables or a computer; you can simply download and install the update using your phone. Updates are free of charge, but to download the update, you need an internet connection. It is recommended to use a Wi-Fi connection to avoid any unwanted charges.

By default your phone will automatically check for updates every 8 days and you will be notified when an update is available for download. If an update was found, simply tap the notification message and click **Update**. You can also see the main features of the update by opening the **Release note** link. If you opened the release notes, you can return to the **Phone update** view by pressing the **back** button.

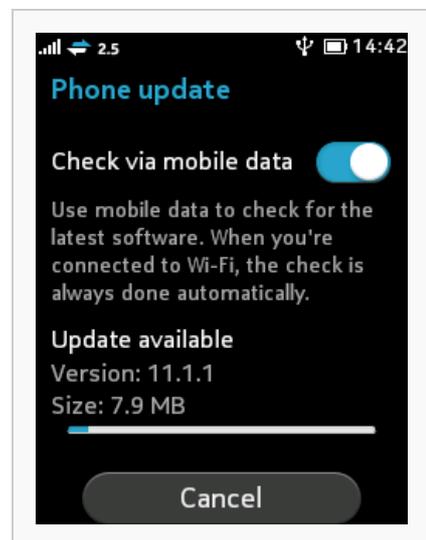
On phones running software version **11.1.1**, or newer, you can also check for updates by going to **Settings > Phone update** and tapping **Check for updates**. On phones running older software version, you can force the update check by switching off and back on the **Check via mobile data** setting from the **Settings > Phone update** menu.



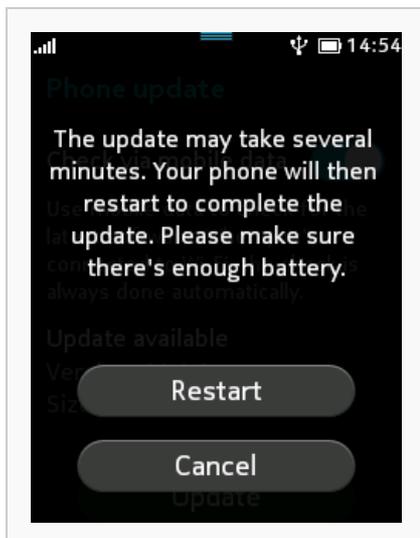
Notification that a new update is available



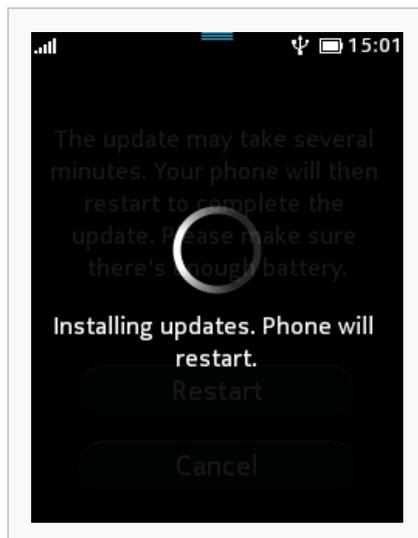
Check for (and start) update



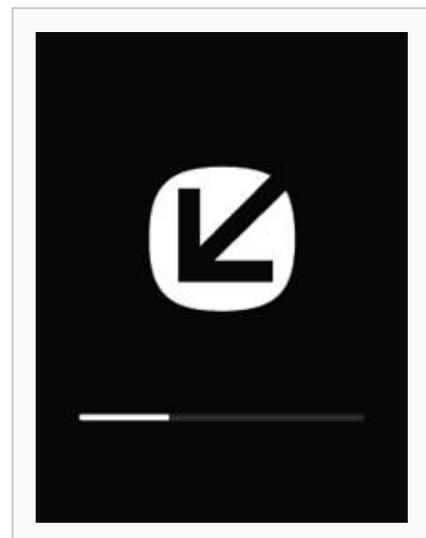
Downloading update



Restart to update prompt



Installing updates



Installation progress

Get prepared for an update

- Software updates from Nokia are safe to install, and your settings, apps, photos, and text messages remain safe and sound. However, if you would like to create a backup, you can do that from **Settings > Backup > Create backup**. This will create a backup of the phone settings and personal content to the memory card.
- The size of an update package can be several megabytes, so to keep the data costs down, we recommend that you use a Wi-Fi connection. Nokia software updates are free of charge but if mobile data is used to download the update, data transmission costs may apply. For more info on the possible costs, contact your network service provider.
- Check that your phone is set to the correct date and time. With a wrong date or time, your phone might not be able to access the updates.
- If the phone battery level is too low, your phone will prompt you to charge the battery before starting the update.
- In case there is not enough free space on the phone memory to start the update, you will be prompted to free up space. That can be done by, for example, removing some apps or other large items or moving them to the memory card.

Trouble installing an update?

If you have problems during the software update, you can try posting to [Nokia Support Discussions](#) or [Nokia Care Twitter](#) to solve them.

Video tutorial
